



Mr. Alan Steen
Executive Director TABC
5806 Mesa Drive
Austin, Texas, 78731

Tuesday, May 04, 2010

Dear Mr. Steen,

It is with great pleasure and admiration that I write this letter to you regarding the professionalism, dedication and perseverance forthcoming from your organization, and more specifically from the investigating officers that were deployed to assist us.

As background information Frontier Logistics, LP recently had a container load of Heineken Beer stolen from our property, all while under guard and camera. I contacted your agency regarding the theft as a final resort. Previously there had been up to six other containers of various products stolen from our property. The response from other local law enforcement agencies was lackadaisical regarding formulating a process to find, identify and prosecute the source or cause of the thefts.

However, I now can emphatically state that I was very pleasantly surprised when two investigating officers arrived from TABC and immediately displayed a very different, positive and aggressive attitude toward finding a solution to our problems. This was evident upfront by their listening and questioning in the beginning and now in assisting us in prosecuting those responsible for committing the crimes.

Investigating Officers Gary Cutler and Bruce Boardman along with various other colleagues planned and displayed a determined, educated, and aggressive approach to solving our theft issues. Further, only through Bruce and Gary's diligent efforts and exemplified professionalism did we uncover various criminal elements targeting our organization; elements that otherwise would have gone undetected, allowing the thefts to continue. The beneficial results to our organization are profound and I believe that we will reap the benefits of their efforts for many years to come. These two investigating officers should be commended for the manner in which they conduct themselves and the positive reflection they provide to TABC regarding law enforcement in general.

I am sure that these fine officers have many previous commendations from other citizens, but I truly wanted to express our gratitude for the efforts these gentlemen displayed while investigating our theft.

It is true that an organization emulates its leadership, thus I am confident that the fine character displayed by your officers is a direct reflection of your guidance, and for this Frontier is most grateful to the TABC.

If we can be of any assistance to your organization at any time in the future please do not hesitate to ask.

Best Regards,

A handwritten signature in black ink that reads "George Cook". The signature is written in a cursive style.

George Cook
CEO- Frontier Logistics, LP